

June 8, 2021

Effective immediately, family and friends are welcome to visit in resident apartments, in our visitation room or for outdoor porch or patio visits *without* scheduling an appointment. Visitors are welcome 7 days a week from 8 a.m. – 8 p.m., with an unlimited number of visitors per resident at a time.

GUIDELINES FOR VISITATION:

- Each visitor is to screen themselves upon entry to the facility & wear a mask at all times. This screening process includes:
 - sign in & log own temperature with provided thermometer
 - complete symptom questionnaire
 - wash hands with alcohol-based hand sanitizer.

The facility will have a screening table just inside the entrance where you will find instructions and material needed to check in appropriately
- Once the screening process is completed, we ask that visitors go directly to the room of whom you are visiting
- Please maintain physical distancing with other residents and staff when in hallways.
- If needing to speak to a staff member please call the facility, or use the residents call pendant, to have a staff member come to the residents' room.
- **Please do not walk about the facility, focus on going only to and from the resident's room**
- Children are welcome to visit as long as they are able to wear a properly fitting face mask.
- Visiting exceptions will be made for end-of-life circumstances per the Director's discretion.
- If you exhibit symptoms of COVID-19, Influenza or the common cold, or have been exposed, please postpone your visit. In addition, if you develop any symptoms of COVID-19, have been exposed or test positive within 14 days after you've visited the facility, please call to report this.

Attending in person doctor appointments is permitted, and our facilities are happy to continue with Telemed visits as well.

Residents may leave the facility for an outing with family or friends if they wish. We ask to be notified in advance so we can prepare medications for the resident to take with them, notify the kitchen if resident will not be present for meals, sign the resident out and to have an estimated time of return.

At this time, we are unable to accommodate visitors to dine or attend activities with residents while in the facility.

Worship and church personnel are able to visit their members.

Visitors choosing to not comply with the facilities guidelines will be asked to leave.

If you have comments or questions please contact the facility, we are here to help.

Sincerely,

The Management & Staff of Assisted Living By Hillcrest

Allouez Parkside Village #1 & #2 | Brillion West Haven | Lakewood Assisted Living | Tender Hearts Assisted Living

Caraton Commons De Pere | Caraton Commons Green Bay

www.assistedlivingbyhillcrest.com