

November 20, 2020

## COVID-19 UPDATE

We appreciate everyone's support and understanding during this challenging time. Please keep in mind updates and changes will be made as necessary, and per CDC and DHS guidelines.

*Due to the area's recent increase in positive COVID-19 cases, we are highly encouraging residents to not leave the facility unless medically necessary.*

Our goal is to keep all of our residents and staff safe. If at any time a resident does not follow the guidelines set up by the public health department, CDC and the facility, they may be quarantined to their room for up to 14 days for the safety of themselves and others.

### **Phase 2 includes:**

**Allouez Parkside Village #1 | Caraton Commons De Pere | Caraton Commons Green Bay  
Lakewood Assisted Living**

- Allowing home health, hospice, social workers & chaplains into the facilities
- Open salon & foot care/podiatry services to those designated to work within the facility only
- Return to normal dining arrangements and resident activities, with social distancing in mind
- Anyone entering the facility must sign in, wash their hands with soap and water, wear mask, log temperature and complete symptom questionnaire
- Able to attend doctor appointments when medically necessary. TeleMed will still be preferred appointment choice.
- Residents are strongly encouraged to wear mask when not in the facility
- **Allow limited family visits in family room, only if unable to visit outside, which will be approved by the director**
  - Anyone entering the facility must sign in, wash their hands with soap and water, wear mask, log temperature and complete symptom questionnaire
  - Must remain 6 feet apart from resident
  - Each resident is allowed to have up to 2 visitors at one time
  - Maximum visit time of 45 minutes
  - Must call the facility Monday-Friday between 8:00 a.m. - 4:00 p.m. to schedule visit time in order to regulate the number of people at the facility at one time.
  - Staff to assist resident with washing hands after visit
- We are highly encouraging resident to wear a mask when leaving the facility and use proper hand hygiene
- Though we are unable to control what happens while a resident is out of the facility, we ask for everyone to be mindful of their actions and any places they may stop. Understand the potential risk of exposure associated when in a public setting, and how this exposure can easily lead to affecting others

**VISITING SUGGESTIONS:**

- ✓ Call for an appointment to schedule your visit, or to report a pick up time. Must call the facility Monday-Friday between 8:00 a.m. - 4:00 p.m. to schedule visit time
- ✓ Bring your own mask and wear for the entire visit
- ✓ Bring your own chair for outside visits
- ✓ Restrooms will NOT be available to visitors
- ✓ Visitors are NOT ALLOWED to freely enter the facility, please call or ring the door bell when you arrive for your visit
- ✓ Any gifts or packages must be sanitized by staff prior to the resident receiving

Please consider visiting Monday – Friday if you are able to do so, to leave weekend visiting hours available for those with limited schedules.

Feel free to contact the facility with any questions, or to schedule a visit.

**Allouez Parkside Village #1**

920-430-8500

**Lakewood Assisted Living**

715-276-1680

**Caraton Commons De Pere**

920-339-0601

**Caraton Commons Green Bay**

920-465-7600

**COVID-19 UPDATE**

**Brillion West Haven**

We would like to share the COVID-19 outbreak at West Haven has improved and we have no active cases at this time, though the facility is remaining under quarantine until further notice.

Due to prevalence of COVID-19 in our area, we are continuing to strongly discourage residents from leaving the facility for any non-medical related appointments. The staff and residents will continue with routine testing for at least 2 more weeks per the State and County guidelines. If we continue to have negative tests amongst residents and the staff, we will then be able to determine if we can allow podiatry and beauty shop services again, and at what point we can implement structured visitation.

We will continue to provide you with updates along the way. All residents will continue to be monitored for development of potential symptoms three times a day, and we will be in touch with those families directly affected.

We welcome you to contact us with questions, check in or call for updates as you wish

**Brillion West Haven** 920-756-9100

## **COVID-19 UPDATE**

### **Allouez Parkside Village #2**

The facility recently had a few residents and staff test positive for COVID-19. Due to the recent active cases, Allouez Parkside Village # 2 will remain under a full quarantine until at least December 3<sup>rd</sup>, and until further notice. We are strongly discouraging residents from leaving the facility, unless medically necessary.

The residents are being served their meals within their apartments daily. We are continuing to do activities with the resident's in their doorway on each wing, and offer Rosary and exercise daily, plus 1 on 1's throughout the day.

We will continue to provide you with updates along the way. All residents will continue to be monitored for development of potential symptoms three times a day, and we will be in touch with those families directly affected.

We welcome you to contact us with questions, check in or call for updates as you wish.

**Allouez Parkside Village # 2** 920-432-3322