

May 2020

West Haven Happenings

Brillion West Haven | 220 Achievement Drive | Brillion, WI 54110 | 920.756.9100



Friendly Reminder:

Our monthly payment method has been updated!

If you'd like to sign up for Electronic Funds Transfer, & have not done so already, please contact Maranda in the office at West Haven.

If you choose to submit payment via check, please make check payable to: Brillion West Haven & send it to our main office:

Assisted Living By Hillcrest
1839 Commerce Drive
De Pere, WI 54115

Please call with questions!

In Remembrance:

Our heartfelt sympathies are with the families of Don P. & Lorraine F.

UPDATES:

We understand this may be a difficult time for many. Please be assured we are doing all we can to keep our residents, your loved ones, safe during this crisis and are implementing changes along the way as necessary.

A few of the changes include:

- Residents are closely monitored for potential symptoms & temperatures are recorded on each shift
- Staff is required to take their temperature before starting their shift, are wearing masks at all times & are diligent with proper hand hygiene.
- The dining rooms are rearranged to accommodate social distancing
- Life Enrichment/activities is kept at a minimum, with social distancing in mind & understanding the importance of interaction with the residents. At this time, live entertainment & socials are canceled for the month of May.
- Until further notice, we are not accepting deliveries of care packages or flowers seeing as COVID-19 can live on surfaces for days. We are only accepting items of necessity, such as toiletries and medical devices, to be delivered at the front entrance.
- Window visits are allowed, however, please be aware how critical it is the ***window remain closed***

As a reminder, if you'd like to Skype with your loved one please call to schedule a time. If several family members are wishing to Skype with the same resident, please consider coordinating a time for you to all log in at the same time.

We will continue to update our website homepage, company Facebook page and send email notifications, as necessary. As always, you are welcome to contact the facility with questions.

We appreciate your understanding as we continue to keep our residents & staff safe & healthy!

Would you like to stay up-to-date with special email notifications from West Haven? If so, please email briana@brillion-west-haven.com, to be added to our email list!

ENJOYING OUR DAYS BEING CREATIVE & CRAFTY!

